



Fourth Quarterly Federation Exchange

31 May – 1 June

Day 1 Wednesday 31st May

9.00	Day 1 Registration (tea and coffee provided)			
9.15	Introduction & Welcome to Country			
9.30	CEOs and Planning RM 1.11-1.12	Planning RM 1.11-1.12	Asset and Development RM 1.09	NDIS RM 1.10
	<p>Local government and affordable housing</p> <p><i>Facilitated by Rebecca Richardson (Urbanista)</i></p> <p>What challenges do Councils face in responding to housing needs and what options are available to councils to facilitate affordable housing? This session will examine the planning and other levers that can help deliver better housing outcomes and facilitate affordable housing projects, including how partnerships with community housing providers can support with this process.</p>	<p><i>To join CEOs</i></p>	<p>Asset News Update and Open Discussion</p> <p><i>Facilitated by Mark Reader</i></p> <p>An update on asset related news</p> <p>Sector open discussion</p> <ul style="list-style-type: none"> • Legislation for window restrictors • Acquiring new properties within CHP developments • Maintenance call to completion process mapping 	<p>History and lessons from the SSDAG project</p> <p><i>Facilitated by Mike Allen</i></p> <ul style="list-style-type: none"> • Janice Marshall (Chair SSDAAG and family member) • Rhian Preston (The Disability Trust) • Cathy Quinn (Sylvanvale) • Bruce Woodhouse (SGCH) • Lisa Quirk (FACS)



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10.45 Day 1 Morning Tea				
11.15	CEOs RM 1.10	Planning & Asset and Development RM 1.11-1.12	Asset and Development RM 1.11-1.12	NDIS RM 1.09
	<p>A View from National Shelter – The Post Budget Landscape</p> <p><i>Adrian Pisarski, Executive Officer, Shelter</i></p> <p>Adrian will identify issues for the housing system from the recent Federal Budget and present findings from Shelter’s most recent rental affordability index</p> <p>Adrian will also provide valuable information from Shelter’s recent survey of tenants by Choice carried out in partnership with NATO</p> <p>NSW Homelessness Strategy Update</p> <p><i>Lacy Barron – Director Strategic Policy, Department of Family and Community Services</i></p>	<p>Financial Modelling Viability for Affordable Housing</p> <p><i>Facilitated by Rebecca Richardson (Urbanista)</i></p> <p>Financial modelling is a vital tool for promoting affordable housing and ensuring that settings are right to produce outcomes on the ground. If development is not viable, it will not occur. Financial modelling is also helpful in understanding what makes a sustainable affordable housing project and influences of asset ownership and management arrangements and other factors. This session will explore the key aspects of modelling for affordable housing and how Councils can use development and feasibility modelling to help optimise affordable housing.</p>	<p><i>To join Planning</i></p>	<p><i>Michael Bleasdale - Home Modifications Australia</i></p> <p>Home Modifications Australia is the national peak & industry body that represents home modification providers for the aged & people with disabilities.</p> <p>Summer Foundation NDIS Housing Market Development Initiative</p> <p><i>Melanie Southwell Housing Sector Development Coordinator</i></p> <p>The Summer Foundation will provide the sector with the opportunity to shape sector development fund projects. This session will focus on the SDA Participant Demand Study & a project to connect SDA Providers and recipients.</p>



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12.45 Day 1 Lunch				
1.30	CEOs RM 1.11-1.12	Planning RM 1.11-1.12	Asset and Development RM 1.10	NDIS RM 1.09
	<p>CHIA – national industry priorities <i>Michael Lennon, Chair CHIA</i></p> <p>Department of Social Services – Housing Priorities following the Federal Budget <i>Paul McBride, Group Manager, Housing Policy, Department of Social Service (tbc)</i></p>	<p>Local Housing Strategies <i>Facilitated by Rebecca Richardson (Urbanista)</i></p> <p>The Greater Sydney Commission has announced that councils will need to prepare their own Local Housing Strategy or collaborate on a District Housing Strategy. Local Housing Strategies are just as relevant outside Sydney where a varying range of factors impact on the supply, diversity and suitability of housing. A comprehensive Strategy will require much preparation, research and innovation. The session will cover the components of an effective Strategy and share experiences in preparing strategies.</p>	<p>Update: LAHC audit on Solar PV systems <i>Susanna Savolainen, Manager Environmental Sustainability, LAHC</i></p> <p><i>Rory Eames, Environmental Sustainability Analyst, LAHC</i></p> <p>An update of a LAHC audit on Solar PV systems including advice on how monitor and manage common area electricity accounts which have solar PV systems. LAHC also want to consult CHPs on rainwater tanks.</p> <p>House Keys <i>Facilitated by Adam West, Manager, Business Development, NSWFHA</i></p> <p>House keys indicators for Asset Managers.</p>	<p>Update on NSW SDA policies <i>Nancy Tan, Policy Specialist, Service Delivery Transfer, ADHC</i></p> <p>NDIS Transition – Case Studies and Key Intersections for CHPs <i>Lacy Barron – Director Strategic Policy, Department of Family and Community Services</i></p> <p><i>Michael August, Manager – Commissioning & Performance</i></p>



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3.00 Day 1 Afternoon Tea					
3.20	CEOs RM 1.11	Tier 3 RM tbc	Planning RM 1.12	Asset and Development RM 1.10	NDIS RM 1.09
	<p>‘A Compact for Renewal – what tenants want’</p> <p><i>Bernie Coates & Mary Perkins CEO Shelter NSW</i></p> <p>Outline of findings from partnership with the Tenants Union and the City Futures Research Centre at UNSW to develop a compact for renewal between agencies undertaking urban renewal and the social housing tenants affected by that renewal. Outline of tenants experience when their homes and communities face renewal & what they think should be the principles and practices that underpin renewal.</p>	<p>Capacity Building – strategy session</p> <p><i>Facilitated by Adam West, Manager, Business Development, NSWFA</i></p>	<p>Building Support for Affordable Housing in Your Community</p> <p><i>Facilitated by Rebecca Richardson (Urbanista)</i></p> <p>The NSW Federation of Housing Associations has commissioned Dr Judy Stubbs to undertake research into effective ways of overcoming community resistance to affordable housing. Judy will present an overview of her examination of 16 local case study developments and the best practice ways to build support amongst your community.</p>	<p>Energy Efficiency upgrades and improvements for the community housing sector</p> <p><i>Jennifer Lee and Nicola Goulstone, NSW Office of Environment and Heritage</i></p> <p>An overview of NSW OEH’s Home Energy Action program outlining the opportunities for CHP’s to invest in energy efficiency measures for their portfolio at a highly subsidised rate. The session will provide you with technical information about the measures, their benefits to your properties and the maintenance requirements.</p>	<p>Sector Discussion</p> <ul style="list-style-type: none"> • Issues for the sector Q&A • Sector Updates – NDIA/NDS etc. • SDA Emerging Issues
4.30	Wrap up sessions and close				



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31 May – 1 June

Day 2 Thursday 1st June

9.00	Day 2 Registration (tea and coffee provided)		
9.15	Introduction and Acknowledgement of Country		
9.30	CEOs - Closed Session RM 1.12	Middle Managers RM 1.09	Finance Officers RM 1.11
	<p>'Proposed New Arrangements for CHIA' <i>John McKenna, Chair NSWFHA</i></p>	<p>Review of FACS Tenancy Management Services <i>Alexandra Ellinson, Consultant, FACS / ARTD Consulting</i></p> <p>ARTD Consulting will engage the Middle Managers Network in a consultation session to learn from CHPs their approach to delivering tenancy management services. This will form part of FACS' review on the public housing tenancy management model.</p> <p>Sector matters session</p> <p>CHPs implementation of the DFV Toolkit</p> <p>Recent Supreme Court decision and potential impact on transitional housing tenancies.</p>	<p>Industry snapshot <i>Tony Gilmour (Housing Action Network)</i></p> <p>Analysis of the rankings and strategic positioning of the leading community housing providers in NSW and nationally based on tenancy and financial information, and trends over recent years. Which organisations are in the top 20? Who has the highest gearing?</p> <p>Financing tenancy management outsourcing <i>Tony Gilmour (Housing Action Network)</i></p> <p>Discussion of NSW approaches and those in other jurisdictions. How does the SHMT compare?</p>



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10.45 Day 2 Morning Tea			
11.15	CEOs & Finance Officers RM 1.12	Middle Managers RM 1.09	Finance Officers RM 1.12
	<p>Social Enterprise Finance for CHPs <i>Hanna Ebeling, Senior Relationship Manager, Social Enterprise Finance Australia (SEFA)</i></p> <p>SEFA is a finance catalyst who has invested alongside banks & on its own to foster social enterprise in Australia. SEFA has engaged with the community housing sector through and looks to innovate further through finance concepts such as the Social Success Note.</p>	<p>Update on Housing Pathways and working with the Housing Contact Centre <i>Lisa Catori, Senior Program Officer and Jenny White, Manager, Housing Systems and Service Improvement Team of Community Housing and Pathways Branch</i></p>	<i>To join CEOs</i>
12.45 Day 2 Lunch			
1.30	CEOs and Finance Officers RM 1.11-12	Middle Managers RM 1.09	Finance Officers RM 1.11-12
	<p>Ready for Growth? - findings from the AHURI Report into Australia's affordable housing industry <i>Hal Pawson, UNSW</i></p> <p>\$50bn gets 12 subs, \$50bn for the NBN: Surely we can solve the Social Housing Waiting List? <i>Charles Northcote, BlueCHP</i></p>	<p>Housing Appeals Committee (HAC) <i>Yasmina Kovacevic, A/Director NSW Housing Appeals Committee, FACS</i></p> <p>Operational feedback provided from the Community and Advocacy Agencies Information Forum and discussion on post recommendation processes.</p> <p>Complaints project presentation <i>Adam West, NSWFHA</i></p>	<i>To join CEOs</i>



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3.00 Day 2 Afternoon Tea			
3.20	CEOs RM 1.12	Middle Managers RM 1.09	Finance Officers & CEOs RM 1.11
	<p>Social Outcomes Framework: Feedback on Draft Report – Centre for Social Impact</p> <p><i>Lena Etuk, Senior Research Officer at the Centre for Social Impact at the University of New South Wales.</i></p> <p>The Centre for Social Impact has recently completed the aligned housing outcome indicator project. It identified a range of indicators and measures across the NSW Human Service Outcomes Framework and FACS’ social housing outcomes model. This session is an opportunity to hear about the project outcomes and to prioritise indicators.</p>	<p>In depth feedback on House Keys</p> <p><i>Facilitated by Adam West, Manager, Business Development, NSWFHA</i></p>	<p>THIS SESSION WILL BEGIN AT 3.40PM</p> <p>Update from the Registrar</p> <p><i>Neil Quarmby, NSW Registrar of Community Housing,</i></p> <p><i>Carlos Perez Ortiz, Will Scott, Office of the Registrar</i></p> <p>What does the National Regulatory System expect of the industry and what can the industry expect of the Registrar? Neil, Carlos and Will can provide a broad snapshot of the sector as well as plans for evolution of the NRS in an interactive session.</p>
4.30	Wrap up sessions and close		