



NSW Federation of
Housing Associations inc

Federation Bulletin



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– 10th October

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Changes to HOMES start next week

- New shortlisting tools
- Streamlined applications

On the 10th of October, two important changes will be made to HOMES that all HOMES users and applications and allocations staff should be aware of. This bulletin reiterates the information that was sent to CEOs and HOMES Coordinators on Friday.

The two changes are:

1. Shortlisting

From the 10th of October, HOMES will replace Business Objects as the shortlisting tool for community housing providers. Community housing providers were involved in workshops in July to identify the restrictions that will help make nominations.

2. Application streamlining

The changes will affect:

- Temporary Accommodation;
- Applications;
- Letters;
- Reports.

Training for the HOMES release

Training for these changes to HOMES is being hosted by Housing NSW online and can be accessed through the links below. The training materials are:

- A user guide;
- An eLearning simulation on shortlisting;
- A sandpit where you can practice the new shortlisting tools;
- A video presentation on the application streamlining.

To access the training materials, you will have first to log into the Pathways intranet site.

Then, access the training materials here: [HOMES Training for Community Housing Providers- Housing Pathways](#)

And, access the shortlisting sandpit here: [Community Housing Providers HOMES Sandpit Training Environment](#)

The login details for training are:

- username - chpcso
- password – password

Or

- username – chptl
- password - password

Support

Support for the October release is being managed by Housing NSW.

For an overview on the release, go to the Housing Pathways intranet, and then click on [Housing Pathways Notices Overview- Housing Pathways](#) under 'Additional Information' > 'Housing Pathways Notices'.

For further support, phone the Client Service Operations Helpdesk on **(02) 8753 8611**.

Although the Federation is not instrumental in delivering this training we would be happy to receive any comments or feedback on how you are finding the changes.

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