



On site and other training opportunities

On site training

We can provide training on site in your organisation. For example we have provided all the compulsory units of the Certificate IV in Social Housing to all the staff of one regional organisation who have used this for professional development for the whole of staff. For staff who wish to complete all the qualification they can then attend elective units of their choice in Sydney or undertake these through distance, e-learning or RPL pathways or a combination of these. Please contact Joanne Williams, Training Administrator (ph: 02 9281 7144 ext 205 / email: JoanneW@communityhousing.org.au) for further information about costing.

Other training

Housing Worker Induction training is available for new housing workers as either part of accreditation towards the Certificate IV in Social Housing or as a three day short course. sessions are run throughout the year.

Asset management training: We can provide training in the basics of asset management planning. If you want more technical training we can broker a technical expert to provide training on asset management.

Inspections training: We can provide training in how to carry out property inspections so that all your staff are on the same page in terms of legislative and organisational requirements for inspecting properties.

Mental Health First Aid training: We provide this important area of training through face to face or e-learning options. The course is suited to all housing workers who have contact with tenants and applicants, including reception, asset and housing staff.

Management training: The Diploma in Social Housing is provided for middle managers and includes areas such as management and staff supervision. Other management training can be arranged according to need.

Governance training: We provide induction training for new board members. This training covers the roles and responsibilities of board members and assists board members to understand some of the key issues for a director of a community housing provider.