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MEDIA RELEASE

More NSW tenants give community housing the thumbs up

Four in five NSW community housing tenants like their home and enjoy being part of their local community, according to the latest performance snapshot of the not-for-profit housing sector.

Findings from the latest House Keys industry benchmarking report found that 85 per cent of tenants in NSW are satisfied with their community housing provider, with satisfaction rates even higher in regional areas.

The report also found that 92 per cent of urgent repairs and 89 per cent of non-urgent repairs are completed on time in NSW.

NSW Federation of Housing Associations Policy and Communication Manager, Deborah Georgiou, said the survey results showed that people like living in and working for community housing.

“Shelter’s latest Rental Affordability Index shows the rental affordability is impacting in regional areas as well as Sydney, Newcastle and Wollongong,” Ms Georgiou said.

“Our community housing providers have already built and manage good quality homes, affordable homes in local communities right across NSW – from Lismore, to Bega to Western NSW.

“We’re working with local communities, local councils and the NSW Government to provide even more for the increasing number of families in rental stress.

“Not only is our sector independently regulated here in NSW, not for profit housing providers invest every single cent of their surpluses back into support services for tenants, upgrading properties or building more houses for people who need them.”

Ms Georgiou said the community housing sector in NSW has almost doubled in the last five years and now provides homes in 286 local council areas.

Most importantly, she said community housing provides are helping to build stronger communities for their tenants.

“In the past 12 months our providers have supported women at risk of family violence, helped many tenants get back into the workforce, and worked closely with councils to plan for more social and affordable housing in their local areas.”

Find out more about community housing in NSW at www.communityhousing.org.au

Media contact: Jenny Stokes 0478 504 280.